



NORTHWEST MISSOURI AREA AGENCY ON AGING

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Helping People by Lighting the Way

WHY SHOULD I TALK TO A BENEFITS SPECIALIST?

Did you know. . . NWMOAAA staff provides education, screening, counseling and enrollment assistance as well as troubleshooting for the following?

- ✓ Medicare – Parts A, B, C and D
- ✓ Pharmacy –MoRx, Low Income Subsidy (LIS) and pharmaceutical assistance programs
- ✓ Medicare savings programs - MSP
- ✓ Medicare supplements (Education only)
- ✓ Medicaid – Aged, blind and disabled waiver program applications
- ✓ SNAP – food stamp applications
- ✓ Low Income Heat Assistance Program – LIHEAP
- ✓ Property Tax Credits “Circuit Breaker” – for non-income tax filers
- ✓ Senior Medicare Patrol – Medicare fraud investigation

Did you know. . . NWMOAAA staff will screen for eligibility and connect you to the following services?

- Veterans’ programs
- Supplemental Security Income
- Pension Rights Counseling
- Rehab Services for the Blind
- Commodities, food banks, senior boxes, etc.
- Phone Lifeline programs
- In-home services
- Respite services
- Caregiver services
- Options Counseling
- Legal services
- Navigator services for the Affordable Healthcare Act

NOW YOU KNOW!

CALL 1-888-844-5626 FOR AN APPOINTMENT TODAY!

WHAT CAN A BENEFITS SPECIALIST DO FOR ME?

Linn County: One of our benefits specialists was at a local senior center to do a presentation about benefits and to assist people with various applications. One lady in particular was paying \$350 a month in rent, and she had never heard of the property tax credit. She not only recouped three years' worth of property tax credits (PTC) in the amount of \$2,250, but now also benefits from LIHEAP in the amount of \$214, and MSP which will pay her Part B premium, putting over \$104 per month back in her budget. She also qualified for food stamps, but declined at this time. She was so overwhelmed all she could do was keep hugging the benefits counselor, patting her cheek and crying, "Oh Honey, oh Honey!" She was nearly in tears.

Daviess County: A 100% disabled veteran who was blinded during active service received a refund of \$4,275 after the benefits specialist helped him file 4 years of PTC. He was also referred to Missouri Veterans Commission for any other help that might be available through VA.

A grandmother who is new to Medicare was helped in applying for LIS, MSP, food stamps, and Mo HealthNet. She is raising her 3 grandchildren – 2 boys in elementary school and a 7-month-old girl. She was given a copy of the Area Agency's Grandparents Guide.

We also helped a couple in their late 80s get on Mo HealthNet, MSP, LIS, food stamps and eliminate over \$500 in Medigap payments each month. The wife is homebound, and the husband says, "We just didn't expect to live this long." They were short around \$200 every month and had used everything they had saved their entire lives.

Putnam County: A female veteran on a limited income was able to get back \$1,754 in property tax credits. We filed for 4 years. She never knew about this program. Now she will be able to get the medicine she needs. Her Medicare Part D would not cover the drug. We also signed her up for MoRx to help her with deductibles and copays. She was so thankful and so grateful.

IN FEBRUARY ALONE!

Did you know. . . we helped 89 clients **recoup \$42,549** in property tax credits **in February alone?**

Did you know. . . nearly 33% were eligible for other programs and benefits?

Did you know. . .25% were unaware that they qualified for any other program or assistance?

NOW YOU KNOW!

Serving as Your Trusted Source for Unbiased Information and Services Since 1973
Andrew, Atchison, Buchanan, Caldwell, Clinton, Daviess, DeKalb, Gentry, Grundy, Harrison, Holt, Linn,
Livingston, Mercer, Nodaway, Putnam, Sullivan and Worth Counties in Northwest Missouri